

1 What does PLEAD stand for?

P stands for:

The German meaning is:

L stands for:

The German meaning is:

E stands for:

The German meaning is:

A stands for:

The German meaning is:

D stands for:

The German meaning is:

2 When do you need this strategy?

3 Please explain how to apply this strategy:

4 Make a list of useful phrases for requests for clarification.

5 Why is it so important to interrupt and ask when you don't understand?

6 There are certain phrases you can use for this strategy. Please write down one or two phrases for every step of the PLEAD strategy.

7 Please draw a mind map to summarise the PLEAD strategy.